

INSPECTION CODE OF ETHICS

TICAD Inspectors "Duty to the Public"

TICAD Inspectors strive to maintain the highest standards of professionalism, personal ethics, and inspection processes and procedures in the course of their business. As such, your TICAD Inspector adheres to the following Inspection Code of Ethics.

The inspector shall abide by this Inspection Code of Ethics, and observe the *CanNachi Standards of Practice. (S.O.P.)*

The inspector shall not engage in any practices that could be damaging to the public or bring discredit to the home inspection industry.

The inspector shall be fair, honest, impartial, and act in good faith in dealing with the public.

The inspector shall not discriminate in any business activities on the basis of race, color, religion, sex, national origin, familial status, sexual orientation, or handicap, and shall comply with all federal, provincial and local laws concerning discrimination.

The inspector shall be truthful regarding his/her services & qualifications.

The inspector shall have no undisclosed conflict of interest with the client, nor shall he/she accept or offer any undisclosed commissions, rebates, profits or other benefit, nor shall he/she accept or offer any disclosed or undisclosed commissions, rebates, profits or other benefit from real estate agents, brokers or any third parties having financial interest in the sale of the property; nor shall he/she offer or provide any disclosed or undisclosed financial compensation directly or indirectly to any real estate agent, real estate broker, or real estate company for referrals, or for inclusion on lists of preferred and/or affiliated inspectors or inspection companies.

The inspector shall not communicate any information about an inspection to anyone except the client without the prior written consent of the client, except where it may affect the safety of others or violates a law or statute.

The inspector will always act in the interest of the client, unless doing so violates a law, statute, or this Inspection Code of Ethics.

The inspector shall provide a *written contract* titled '**Client/ Inspector Service Agreement**' that specifies the services to be performed, limitations of said services, payment terms, and associated fees and taxes.

The inspector shall comply with all government rules and licensing requirements of the jurisdiction where he/she conducts business.

The inspector shall not offer to perform, for an additional fee, any repairs or associated services to a structure on which the inspector or inspector's company has prepared a home inspection report, for a period of twelve(12) months. This provision does not include: ozone shock services, air-quality testing and mold inspection services, or services to components and/ or systems which are not included in the *CanNachi Standards of Practice (S.O.P.)*